

REPORT TO PENNINE LANCASHIRE BUILDING CONTROL COMMITTEE



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PORTFOLIO	Pennine Lancashire Building Control
REPORT AUTHOR	Nick Bargh
TEL NO	01254 505024
EMAIL	nick.bargh@blackburn.gov.uk

Performance Monitoring

PURPOSE

1. To provide the Joint Committee with performance monitoring information updated to include period August – September 2017.

RECOMMENDATION

2. That the Joint Committee notes the performance monitoring data provided.

REASONS FOR RECOMMENDATION

3. To ensure that the Joint Committee is kept fully informed of Pennine Lancashire's Building Control's operational performance against the targets set out in the Business Plan and the Policy and Procedures Manual.

SUMMARY OF KEY POINTS

4. Performance monitoring takes place on a continuous basis and the subsequent data is contained within Appendices 1-5.

Appendix 1 – records operational team performance.

Appendix 2 – highlights technical support team performance for August – September 2017. Task 1 has been recorded as a poor level of performance not aided by recent staff leave being taken and the servicing of our two PLBC office bases. Alteration of the PI target to 5 working days is a consideration.

Task 5 is still being recorded as poor, improvements in procedures may be realised

following implementation of the new ICT searches system which should encourage self-service. Furthermore, once the new PLBC ICT system is approved and fully operational a further self-service option will be available to users.

Appendix 3 – indicates a summary of Building Regulations applications received and the continued trend of lower volumes of submissions has seen for the six month period of 2017/18 a figure of 393no. deposited applications which is lower than previous years (Q1 and Q2. 2015/16 – 525no; Q1 and Q2 2016/17 – 495no.).

Appendix 4 – highlights site commencements and for Q1. and Q2. 2017/18 period 445no. commencements of work were recorded highlighting the improved volumes in on-site activity bolstered in particular by good housing starts within each respective Partnership Borough. Looking at previous figures the current number is higher than past years (Q1 and Q2. 2015/16 – 420no; Q1 and Q2 2016/17 – 356no.).

Appendix 5 – contains data relating to private sector Approved Inspector (AI) activity within PLBC and the continued trend of an increase in deposited Initial Notices (IN) for 2107/18, particularly in the private domestic market, has seen 179no. IN deposited for the first six months period leading to a current AI market share noted at 32.6%. Previous like-for-like six month period data is as follows 2015/16 – 79no. IN's deposited; 2016/17 – 121no IN's deposited;

FINANCIAL IMPLICATIONS AND BUDGET PROVISION

5. Again, as previously reported whilst a down-ward trend in number of deposited Building Regulation submissions continues, along with the increase in Approved Inspector activity, PLBC currently continues to see an improved financial performance over the first six months of 2017/18. This increase in revenue has allowed for the projected income forecast to be maintained at £420k.

POLICY IMPLICATIONS

6. None.

DETAILS OF CONSULTATION

7. Paul Gatrell - Head of Housing and Development - Burnley Borough Council;
Ian Richardson - Director of Growth and Development - Blackburn with Darwen Borough Council;

BACKGROUND PAPERS

8. None.

FURTHER INFORMATION

PLEASE CONTACT: Nick Bargh

01254 - 505024

ALSO: